

NS Health COVID-19 Vaccine Pharmacist Consult Service

Contact: 1-833-768-1151
Hours: 830am-430pm, 7 days a week

Community Pharmacy Clinics

Pharmacist Consult will:

- 1) Answer consent **category 1-4**¹ questions working collaboratively with Vaccination Clinical Support Physicians (VACS) for complex questions on behalf of the community pharmacist
- 2) Answer storage, stability and administration questions which may include consulting with PH Nurse Consult, Interprofessional Practice and Learning (IPPL) or referral to the PH Provincial Biodepot (i.e. Vaccine Storage Issues)

Public Health (PH) Community Clinics/Mass Immunization Clinics

For issues regarding patient consent, PH Nurse Consult working at PH Community/Mass Immunization Clinics will continue to call the Vaccination Clinical Support Physicians (VACS) and will continue to consult with PH for storage, stability, and administration questions

Pharmacist Consult will:

Provide support to the Pharmacist Consult role working in-person at PH Community/Mass Immunization Clinics for complex questions that may impact clinic flow

PH and NS Health Clinics (e.g.: Outreach, Primary Care, Drive Thru), NS Health Inpatient Clinics and Long Term Care Clinics

Pharmacist Consult:

- 1) May answer consent **category 1-2**¹ questions (focusing on medication-related questions)
- 2) Will answer storage, stability and administration questions which may include consulting with PH Nurse Consult, Interprofessional Practice and Learning (IPPL) or referral to the PH Provincial Biodepot (i.e. Vaccine Storage Issues)

NOTE: Clinics can continue to consult with Primary Care Providers, Specialists, Vaccination Clinical Support Physicians and Infectious Diseases (ID) as needed for any consent category¹ questions.

Public Health

Pharmacist Consult will:

Collaborate with PH Nurse Consult, NS Health IPPL and PH Provincial Biodepot to answer complex storage and administration questions

Health Care Professionals

Pharmacist Consult will:

Provide general vaccine information to health care professionals (e.g. nursing, primary care physicians/nurse practitioners, specialists, pharmacists)