

What we are doing



SAFE APPOINTMENTS

While the NSCN office is open to the public, we encourage those who require in-person support to book an appointment for support at a date and time of your convenience. For information on this process, please [click here](#).

CLEANING AND SANITIZATION

We have enhanced our cleaning practices throughout our office and are ensuring high touch surfaces are routinely cleaned and sanitized.



HAND HYGIENE

Our welcome area includes hand sanitizer for the convenience of guests and staff. We ask that you please use the hand sanitizer when entering our space.

PHYSICAL DISTANCING

We have clearly marked the NSCN space to allow for physical distancing.

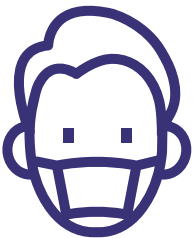


MAXIMUM CAPACITY RESTRICTIONS

We are limiting the number of individuals permitted on-site and ask that you please come to your scheduled appointment alone.

FACE MASKS

Non medical masks are mandatory indoors and you are required to wear a mask to enter the office building and the elevator. Please consider wearing your mask while in the NSCN lobby.



APPROVED CLEANING SUPPLIES

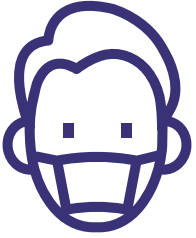
All cleaning supplies used by NSCN comply with guidelines established by the Public Health Agency of Canada (PHAC).

DAILY HEALTH ASSESSMENTS

Staff will assess their health on a daily basis before coming to the NSCN office to help reduce the risk and spread of COVID-19.



What we are asking guests to do



FACE MASKS

Non medical masks are mandatory indoors and you are required to wear a mask to enter the office building and the elevator. Please consider wearing your mask while in the NSCN lobby.

HAND SANITIZATION

Please sanitize your hands with the sanitizer provided upon arrival to the NSCN office.



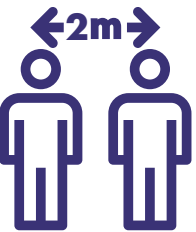
PROTOCOL IF YOU ARE UNWELL

Please do not enter the space if you are feeling unwell or if you have been in close contact with somebody who is experiencing symptoms of, or has been diagnosed with COVID-19. We are happy to rebook your appointment at the time of your convenience.



TRAVEL

We ask that you please rebook your appointment if you have travelled outside of Atlantic Canada in the last 14 days or have been in contact with someone who has. We would be happy to rebook your appointment after the recommended period of self-isolation as per Public Health.



PHYSICAL DISTANCING

Please follow the physical distancing markers and maintain six feet of distancing between others when possible. (NSCN staff will wear a mask for your protection if it is not possible to maintain six feet of physical distancing while supporting you. You may be asked to do the same.)

APPOINTMENT FOR ONE

We ask you that please come to the NSCN office alone for your appointment to help limit the flow of individuals in and out of the NSCN space.



CASH

If your appointment is related to the transfer of a cash payment, we ask that you please have the exact amount. During the COVID-19 pandemic, we are trying to minimize the transfer of cash between individuals.

